



"ARE YOU NOT HAPPY WITH ANY OF OUR PRODUCTS OR SERVICES?"

FOLLOW THESE STEPS TO LODGE A COMPLAINT

RESOLUTION STAGE

WHERE TO COMPLAIN

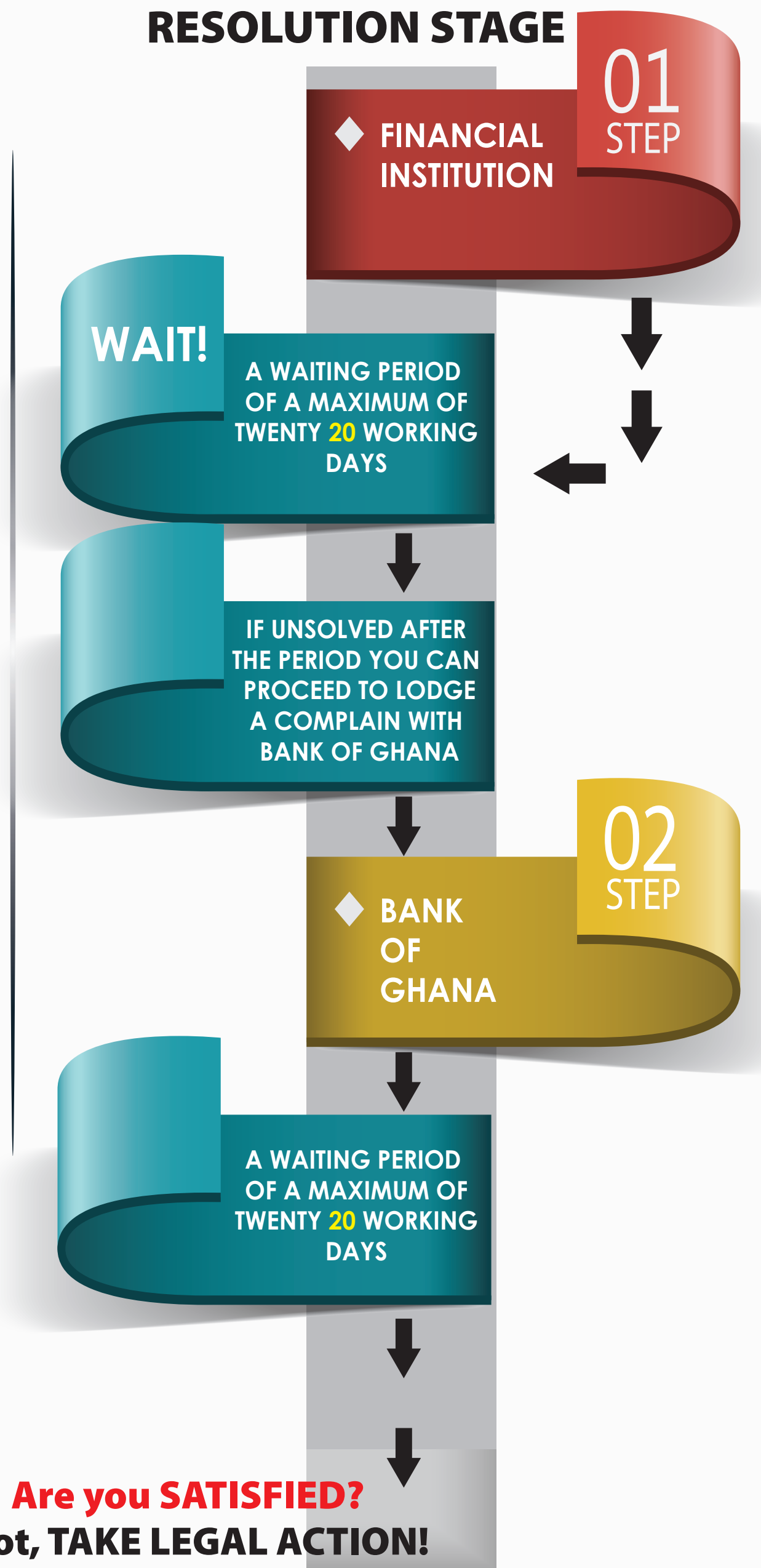


FINANCIAL INSTITUTION

OR



BANK OF GHANA



HOW TO COMPLAIN

BY TELEPHONE



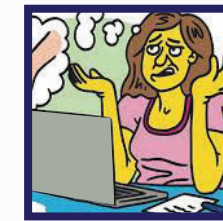
+233 (0)30 263 4060

OR BY LETTER



AMBASSADORIAL ENCLAVE RIDGE P.M.B 29, MINISTRIES ACCRA, GHANA

OR THROUGH EMAIL



cfcghana@ubagroup.com

OR IN PERSON



Are you SATISFIED?
If not, TAKE LEGAL ACTION!

CAUTION!
Do not forget to collect your UNIQUE REGISTRATION NUMBER