

"ARE YOU NOT HAPPY WITH ANY OF OUR PRODUCTS OR SERVICES?"

FOLLOW THESE STEPS TO LODGE A COMPLAINT

RESOLUTION STAGE

WHERE TO COMPLAIN

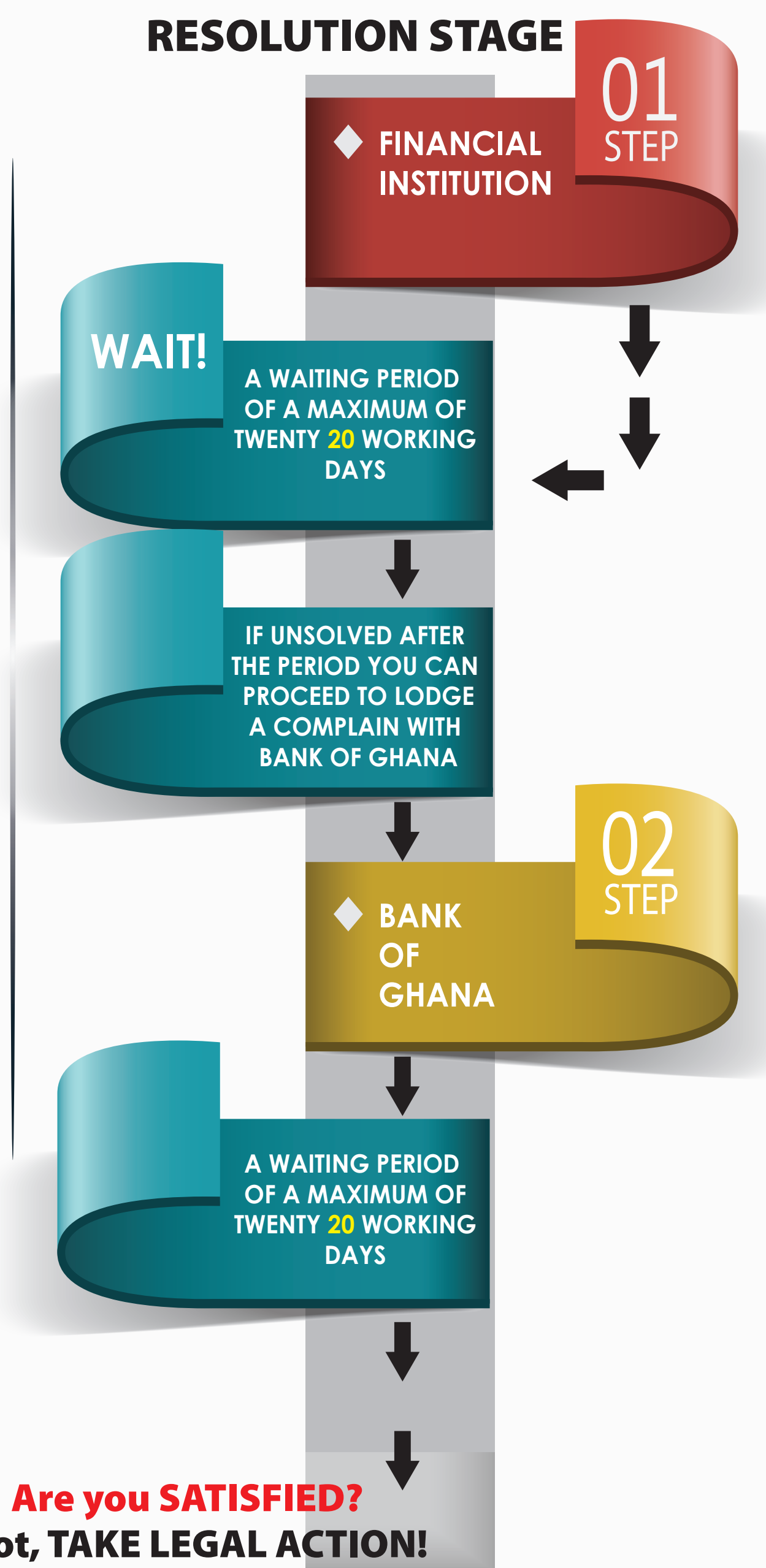


**FINANCIAL
INSTITUTION**

OR



**BANK
OF GHANA**



HOW TO COMPLAIN

BY TELEPHONE



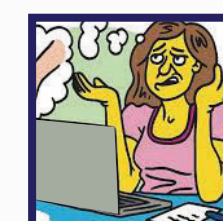
+233 (0)30 263 4060

OR BY LETTER



**AMBASSADORIAL
ENCLAVE RIDGE
P.M.B 29, MINISTRIES
ACCRA, GHANA**

OR THROUGH EMAIL



cfcghana@ubagroup.com

OR IN PERSON



Are you SATISFIED?
If not, TAKE LEGAL ACTION!

CAUTION!
Do not forget to
collect your
UNIQUE
REGISTRATION
NUMBER

